



Supportive Services For VETERAN FAMILIES

Providing assistance to Veterans who are homeless or at risk of becoming homeless in Nassau & Suffolk Counties

BASIC ELIGIBILITY

Who qualifies and who does not?

The Supportive Services for Veteran Families (SSVF) program assists Veterans who are homeless or at risk of becoming homeless. Veterans must be in a housing crisis to qualify for the SSVF program.

Veterans with active duty service from all eras who were discharged with any status other than Dishonorable, may qualify for SSVF.

Current and former members of the Reserves and National Guard may qualify for SSVF services. HUD VASH and Grant and Per Diem Program participants may be eligible for SSVF services.

Veterans must also meet income eligibility guidelines which are adjusted annually to qualify for the SSVF program.

SSVF will work to refer veterans who do not qualify for the program to other organizations that may be able to assist.

REQUIRED GEAR

What to bring to your appointment...

Upon initial screening, a few documents are needed to verify Veteran status and eligibility. Please have the following documents ready for your intake meeting. *(If you need assistance obtaining these documents please let us know)*

- DD214. If you cannot provide your DD214 at the time of intake a VA Card, HINQ, or Letter of Service may serve as proof of Veteran status.
- Birth Certificate, Social Security card and state ID for all members of the household.
- Two most recent pay stubs for all employed members of the household.
- Award letters for SSI, SSD, SSA, DSS benefits, VA Service connection, VA non-service connected pension for all members of the household.
- Two most recent bank statements for all household members showing any additional income including: retirement pension, child support, alimony payments and/or Unemployment Insurance benefits.
- Utility shut off notice(s).
- Eviction notice.
- Letter of shelter stay from shelter Case Manager.
- Discharge paper from hospital or institution.

SSVF grant funds may **not** be used to pay any of the following items:

- Mortgage costs
- Construction costs
- Credit cards for consumer debt
- Car payments
- Pet care
- Court-ordered fees/fines

For more information and an expanded list, contact program staff.

CONTACT US

Learn more about the SSVF program at:

600 Albany Ave, Suite 1, Amityville, NY 11701

Tel: (631) 227-0777

Fax: (855) 232-8285

www.sus.org



@sus.org



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HOW CAN SSVF HELP?

It's not just about housing...

The goal of Supportive Services for Veteran Families (SSVF) is to assist Veterans achieve self-sufficiency, long-term housing stability and an improved quality of life. SSVF is able to provide an array of support services to assist Veterans by addressing the root causes of homelessness.

SSVF can help Veterans achieve sustainability and success through the following:

Outreach: The Outreach team builds and maintains relationships throughout the community by attending VA and non-VA sponsored events, and targets low-income Veteran families who may be in need of assistance.

Housing: Following *Housing First* principles, the SSVF housing team can provide assistance in searching for room, apartment and house rentals that fall within the Veterans budget. The team will also negotiate rent and lease terms with landlords, educate participants on lease agreements and assist in building landlord tenant relationships.

Service Coordination: Service Coordinators provide specialized one-on-one case management by coordinating linkages to support services. They work closely with the Veteran or Veteran's family to create individual Housing Stability Plans in order to work toward and achieve sustainability.

Benefit Services: Benefit assistance can be obtained for Veterans through agencies such as DSS (SNAP & Medicaid), Social Security Administration (SSI/SSD), and Veterans Benefit Administration (service connection/non-service connection).

Employment: The employment team is committed to locating employment opportunities for Veterans that best match their skills and experience. Assistance can include creating/updating resumes, working on interview skills and job searches.

WHAT SERVICES DOES SSVF PROVIDE?

SSVF provides two basic type of services: **Wrap-Around Services and Temporary Financial Assistance (TFA).**

Wrap-Around Services include but are not limited to:

- Emergency Housing Referrals
- Housing Search Assistance
- Connection to Local, State and Federal Benefits
- Employment Support
- Financial Literacy Education
- Budget Consultation
- Transportation Assistance
- Food Pantry
- Access to clothing, household items and hygiene products

In addition to the above services, SSVF *may* be able to provide Temporary Financial Assistance (TFA) to those who qualify.

TFA services are provided on a *case-by-case basis* and may include:

- Rental Assistance
- Rental Arrears
- Security Deposit
- Broker Fee
- Storage Fees
- Storage Arrears
- Moving Costs
- Utility Arrears
- General Housing Stability
- Emergency Housing
- Child Care

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